

What is the phone number for the Navy Passenger Transportation Office (NAVPTO)?

See below for phone numbers and hours of operation for regional NAVPTO offices. Additionally, every traveler who is booked through NAVPTO is provided an 800 phone number and an emergency worldwide collect number on their itinerary in case after-hours support is needed.

CONUS:

Area of Responsibility (choose applicable office based on where the member is located when they miss their flight)	Regional Office	Phone #	Hours of Operation
WA, OR, MT, ID, WY, UT, Northern California, Northern Nevada, units operating offshore in the Eastern Pacific Ocean north of Monterey, CA.	NAVPTO Bangor, WA	360-396-5849	0730-1530 Pacific Standard Time (PST)
AL, AR, IL, IN, IA, KS, KY, MI, MS, MN, MO, NE, ND, OH, OK, SD, TN, TX, and WI	NAVPTO Great Lakes, IL	847-688-5550 (extension 331 or 332)	0730-1530 Central Standard Time (CST)
Washington D.C., DE, PA, WV, MD	NAVPTO D.C.	202-433-6950	0730-1530 Eastern Standard Time (EST)
NJ, NY, CT, New England and Canada	NAVPTO New London, CT	860-694-4630	0730-1530 Eastern Standard Time (EST)
NC, VA and offshore units operating in the Atlantic Ocean north, west, and east of Bermuda	NAVPTO Norfolk, VA	757-445-4416/4409/5057	0730-1530 Eastern Standard Time (EST)
Kings Bay, GA, SC, Mayport, FL, Jacksonville, FL and Guantanamo Bay, Cuba	NAVPTO Jacksonville, FL	904-542-0437	0730-1530 Eastern Standard Time (EST)
AL, GA, FL, LA, MS, SOUTHCOM (South America), and offshore units operating in the Atlantic Ocean south of Bermuda and the Caribbean	NAVPTO Pensacola, FL	850-459-4359	0730-1530 Central Standard Time (CST)
AZ, NM, NV, Southern California, some areas of CO, and offshore units operating in the Eastern Pacific Ocean south of Monterey, CA	NAVPTO San Diego, CA	619-556-5068 619-556-0504	0730-1530 Pacific Standard Time (PST)

OCONUS:

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CENTCOM (Middle East), AFRICOM (Africa)	NAVPTO Bahrain	011-973-1785-4394	0730-1530 Arabian Standard Time (AST) (Sunday - Thursday)
Guam, those operating offshore in the vicinity of Guam	NAVPTO Guam	671-339-6237	0730-1530 Chamorro Standard Time (CST)
Hawaii, Australia, Central and South Pacific (Micronesia, Papua New Guinea, Fiji, Samoa)	NAVPTO Pearl Harbor, HI	808-471-2352 808-497-4033	0730-1530 Hawaii-Aleutian Standard Time (HST)
Europe and Mediterranean Sea	NAVPTO Naples, Italy	39-081-568-4155	0730-1530 Central European Summer Time (CET)
Western Pacific (WESTPAC) and Indian Ocean	NAVPTO Far East, Yokosuka, Japan	011-81-468-16-9843 (if calling from the United States) 0468-169843 (if calling from Japan)	0730-1530 Japan Standard Time (JST)